



**COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF TELECOMMUNICATIONS AND CABLE**

D.T.C. 01-31-Phase IV

September 7, 2016

Petition of Verizon New England Inc. to Waive Certain Results Under its Retail Service Quality Plan for April, May, and June 2016.

PROCEDURAL SCHEDULE

After consideration of the positions of Verizon New England Inc. ("Verizon") and the Attorney General's Office, the Department of Telecommunications and Cable ("Department") establishes the following procedural schedule:

September 15, 2016	Verizon Publishes Notice of Public Hearing
September 29, 2016	Public Hearing and Deadline for Petitions for Leave to Intervene
October 13, 2016	Initial Comments Due
October 27, 2016	Reply Comments Due

By Order of the Department,

A handwritten signature in blue ink, appearing to read "SC", is placed over a faint rectangular stamp.

Sean Carroll
Hearing Officer